

#### **VIETNAM ITO CONFERENCE 2019**

Vietnam – The Emerged Destination for Innovation

http://vnito2019.vnito.org/

malık

Panel Discussion:

# **Synergy & Integration**

New ways for complex projects

**Dr. Constantin Malik** 

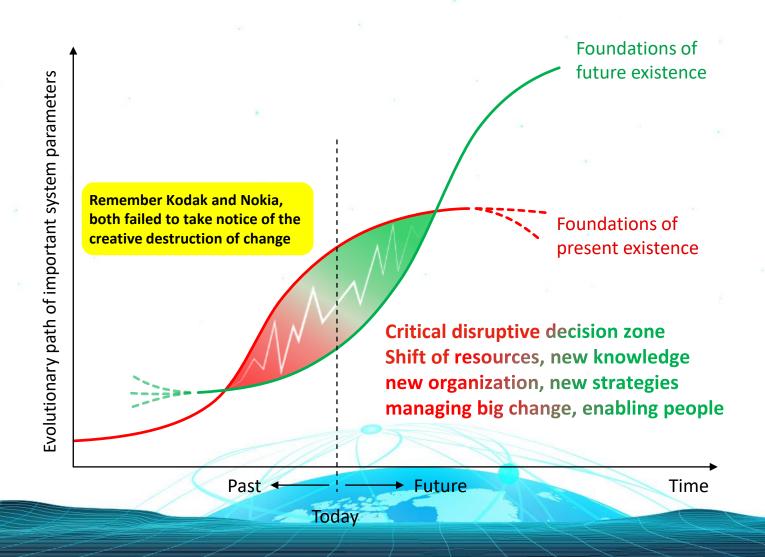
Executive Director, Malik Institute

Dr. Nam Nguyen

Director, Malik Australia and SE Asia

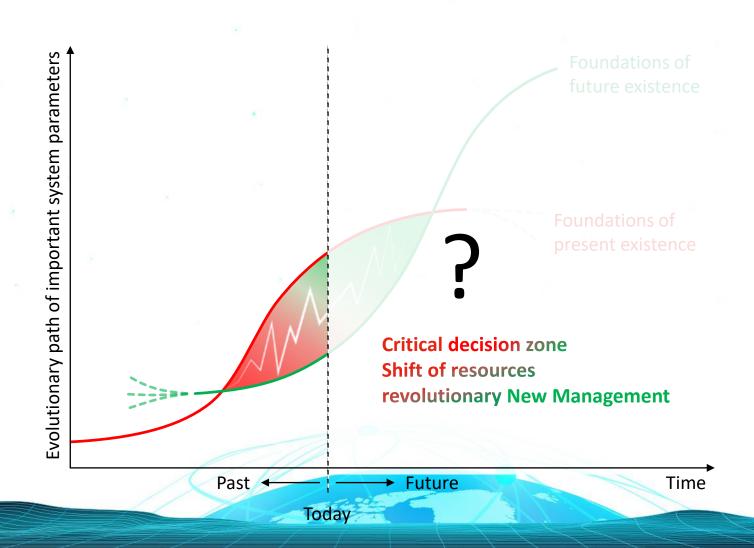


### The Great Transformation 21





In order to do the right things today, one needs to know the patterns of change – and recognize them!



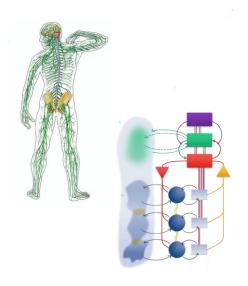




- 3<sup>rd</sup> largest global insurance company
- 140 000 employees
- 126 bn revenue
- 65 decentralized operative units all over the world to serve the respective countries

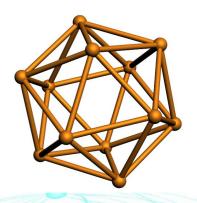


#### **Nervous System**



#### Syntegration®

Solutions
Alignment
Consensus
Collaboration



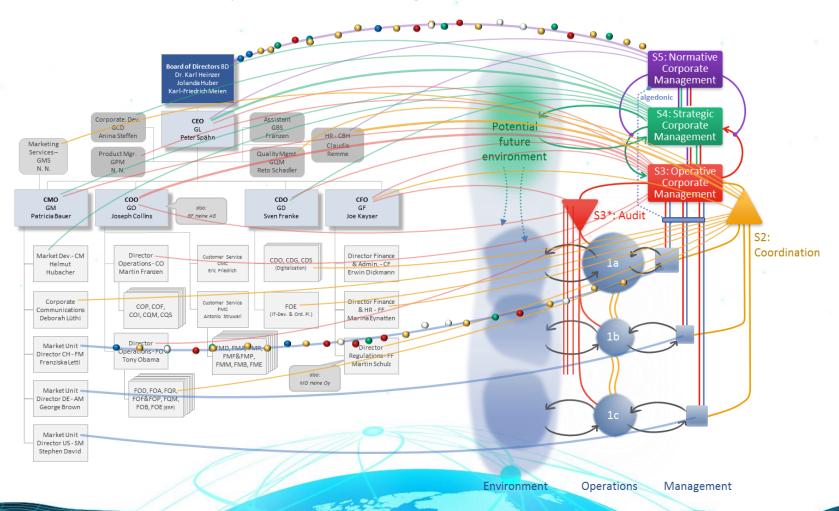
# Cybernetic Management Skills





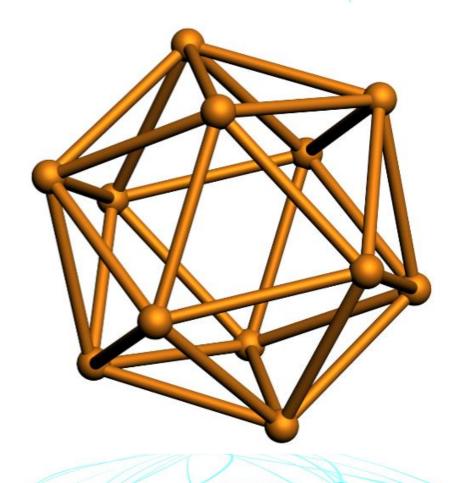
# Innervating the existing organization

A central nervous system for organizational effective functioning





Syntegration®

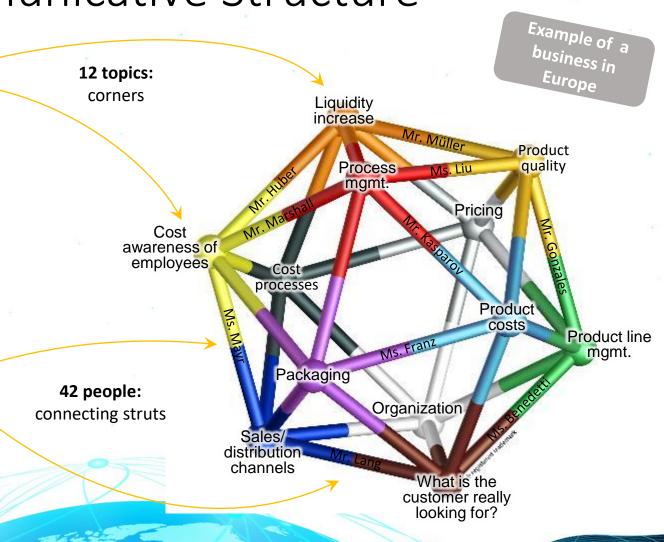


malik From the Key Challenge to the effective Communicative Structure

#### **Key challenge (Opening** Question):

"What do we have to do to improve the ROS by 1/3 within one year, while also ensuring our liquidity at all times?"

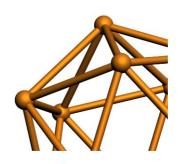
Selection of the right participants (up to 42) Guided by the question: "Who has to join because of his or her knowledge or because he or she is necessary for the implementation?"



Vietnam IT



# malik Selection of Syntegration Opening Questions (Allianz cases)



"What do we have to do in order to implement a Master Control to protect Allianz Group against cyber-attacks and mitigate their impacts?"

"What do we need to do to prepare, agree and implement an Allianz Cyber Security Strategy ensuring compliance with relevant legal regulations and reacting on a constantly changing market (esp. customers) as well as a threat landscape (esp. hackers) in the context of IT and digital business?"

"What do we, the Allianz Global ISO Community, do to make our core cyber security processes - security operations and risk management -part of our day-to-day business? ... and ... What do we do to enable our business departments to take accountability in our core cyber security processes?"

> "What do we have to do – as the global CIO network – to implement the Digital Transformation of Allianz in order to make Allianz the most trustful financial advisor with a growing customer base?"



# malik 25 participants discuss and shape the future of the cyber security of the Allianz Group

Participants: Experts from Allianz SE, Allianz Technology and Operational Entities

Example



"What do we have to do in order to implement a Master Control to protect Allianz Group against cyber-attacks and mitigate their impacts?"



# **malik** Example: digital transformation themes consolidated by the participants to the main topics of the Syntegration

